

One Medical Passport

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Overview: To provide a streamlined patient engagement solution for our surgery centers, we have signed an agreement with One Medical Passport (OMP), a pre-admission data gathering and patient communication tool suite. OMP is a web-based product usable by the patient, the physician office as well as the center staff. Instead of a lengthy screening phone call, patients can use OMP to guide them through an easy online questionnaire to submit their medical information, review any disclosures and instructions, and provide the center staff a texting method of reaching out to the patient.

The OMP agreement is a flat rate per month expense based upon the average case volume of the individual center. There is an initial setup cost of \$1000 per center and then a menu of service options each with per case rates. To make the One Medical Passport solution the most useful, Surgery Partners IT has created an interface between HST Pathways and OMP to automate sending the patient schedule. There is no additional cost for this interface.

We currently have OMP implemented at Lake Worth Surgical Center, Miami Surgical Center, Westchase Surgery Center and Orange City Surgery Center. It is a requirement to be on HST Pathways to sign up for OMP. For those centers using the iProcedures Anesthesia solution, using OMP will interface to iProcedures and streamline the data entry needs removing the manual patient registration. Currently in development, OMP data will also feed directly into HST eChart, which is HST's EMR product, completely eliminating the need for a paper chart pack.

The following modules and forms are available from One Medical Passport.

Modules:

- Medical Passport Patient Portal
- Medical Passport Facility Portal
- Medical Passport Physician Office Portal
- Pre-operative Testing Guidelines
- High-Risk Patient Identification
- Assessment Checklist
- Patient Communication Center

Forms:

- Nursing Assessment
- Anesthesia Pre-op Assessment
- Surgical H&P
- Pre-op Patient Instructions
- Medication Reconciliation
- PACU Record
- Management Reporting

In the OMP solution, the "forms" are defined for each center as individual questionnaires modifiable by the center. The questionnaires are designed around "clinical pathways", or specialties. In working with Julie Lewis and Michael Schroeder, we have begun building a library of each of the needed clinical pathways. The centers can then choose the "templates" that work best for them and make minor adjustments if needed. This should greatly reduce the effort to roll out the solution as well as create standard data sets that could be reportable across the entire company.

The OMP base solution also includes PassportPrompt which provides text, email and automated calling of the patient to perform initial contact and send reminders to patients to create their Medical Passport. The tool links patients with their scheduled case that is pre-loaded from HST to create their initial Medical Passport if they have never used OMP before, or to update their existing Medical Passport. The Medical Passport belongs to the patient and can be used in their physician clinic interactions as well as when using the center.

The OMP schedule solution is PassportSchedule which allows physician practices to submit scheduling requests to the center online. Center staff can then manage and respond to those appointment requests within the tool. A future enhancement will integrate those requests with the HST Pathways Scheduling module reducing data entry and increasing productivity.

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With PassportDocuments, documentation can be attached to the patient's Medical Passport removing the need to fax and email documentation between the physician office, patient and center. An enhancement to the texting and email communication is PassportEngage which will allow for things like automated NPO reminders and "center is closed for weather" broadcast messages.

One Medical Passport simplifies Pre-Admission:



Tools to Streamline Pre-Admissions:

- Rapid Review of Patient Pre-admission Information
- Pre-admit Checklist Tracks Patient Status
- Anesthesia Pre-Op Section Auto Populates with Verified Information
- High-Risk Patient Screening Alerts
- H&P Automatically Populates
- Apply Your Pre-admission Diagnostic Testing Guidelines
- Deliver Your Pre-Op Patient Instructions Online
- Auto Medication Reconciliation
- Centers for Medicare & Medicaid Services (CMS) Disclosures
- Automated Reminder Messages

Tools to Streamline Surgical Booking:

- Online Surgical Booking
 - future feature to integrate directly into HST schedule
- Web-based. No Software or Hardware to Buy or Install

The pricing for OMP is in three tiers based upon the aggregated case volume of contracted centers across the entire company. As we get greater center adoption, all facilities will get the benefit of the reduced rates as we move up in tiers.

- Tier 1 (less than 5K total company cases under contract)
- Tier 2 (less than 15K total company cases under contract)
- Tier 3 (less than 25K total company cases under contract)

Using our April 2016 per center case volume as an example with Tier 2 pricing, each center would experience a \$600-900 monthly expense. To get to Tier 3 pricing (saving centers \$100 per month), we would need to have 80% of the centers participating.

For contract rates and current Tier information, contact Matt Petty, SVP, Information Technology, at mpetty@surgerypartners.com.

To schedule a demo or to ask about more product details, contact John Meadows with One Medical Passport at john.meadows@onempcompany.com.